

Bookings & conditions

When booking Spa Day Passes, Experiences, Massages, Treatments and Beauty, you will be asked for your telephone number and credit card or debit card details to secure the appointment.

Cancellations or changes to your appointment must be made at least 24 hours in advance.

Cancellations 24 hours before – no charge

Cancellations 12 hours before – 50% of booking charged

Cancellations less than 12 hours before – 100% of booking charged

Cancellation or Changes to Group bookings must be made 3 days in advance.